Session 1 Breakout

Leveraging Transportation Asset Management to manage in an uncertain revenue environment

Ground Rules

- ♦ Our breakout is scheduled for 1 hour with a report out this afternoon
- Please mute your microphone unless speaking
- ♦ Raise your hand if you wish to speak The moderator will call on you by name when it is your turn to speak
- Please identify yourself and agency before speaking
- ♦ You may also ask a question/comment via the chat box
- ♦ This breakout session will only work if we get active participation

Introduction - Covid impacts in the News

Fuel sales are down over 30% in the United States impacting many transportation agencies

Reuters

COVID-19 Impacts on NCDOT Revenue Forces Delays of Most Projects - NCDOT Chicago Tribune

Transit fare box collections are down 75-80% as ridership declines due to shelter in place orders and social distancing

Public Source

Illinois Tollway collections down \$52 million in April due to the pandemic – Chicago Tribune CTA and Pace buses will begin collecting fares again, as riders slowly return to public transit

Toll collections are down over

40% in the Chicago area

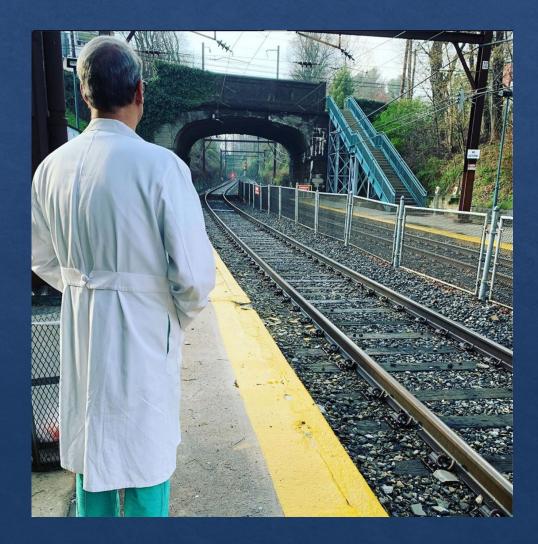
Pandemic Highway Traffic Way Down!

♦ Photo credit – LA Times



Reduced Ridership and Essential Workers





Cleaning





Rear Boarding and Waived Fares

BOARD AT REAR DOORS

FARES TEMPORARILY SUSPENDED

Effective Sunday, April 5, 2020



Please board from the rear door until further notice, unless you need ADA assistance.



Fare collection is suspended at this time across our system.



Please respect social distancing and keep at least 6 feet apart.

RID

Rear-Door Boarding Begins Tuesday, March 24



Fare payment waived - ESSENTIAL TRAVEL ONLY

Front Line Workers





Breakout Objectives

- ♦ Share experiences from around the country dealing with Covid 19
- Share best practices
- Learn of strategies and practices that are working
- ♦ How can we leverage the TAM framework in this time

What are the early impacts of Covid on your agency?

How was Asset Management used to support your agency's pandemic response and recovery efforts?

- What information did you wish you had in your TAMP to support response and recovery?
- Were you able to leverage reduced service levels to perform deferred maintenance or condition assessments?

How in an asset management program can you adjust your strategies in declining revenues instead of adjusting performance goals?

The pandemic exposed many areas of potential risk. Are you modifying your TAMP to address them?

- Procurement and Supply Chain
- Workforce Management
- Facility and Fleet Modifications
- Increased Operating Costs (Cleaning, PPE)
- ♦ Revenue and Funding
- ♦ Others?

What investment priorities have emerged as a part of your agency's recovery effort?

- Modifications to Investment Strategies
- Performance Management
- Short and Long Term Target Setting

Has your agency made any changes to policies and procedures during the pandemic?

- Which of these policies will remain?
 - ♦ Increased efficiencies
- Will any of these policies support your TAM efforts?
 - Change Management
 - Configuration Management
 - ♦ Document Control

Session Close-out

- ♦ Major themes discussed
- Where should TRB/AASHTO focus efforts to help you?
- ♦ Breakouts will be summarized in this afternoon's session